

# The new e-Golf

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Das Auto.

THE NEW  
**e-GOLF**



# CONTENTS

► THINK BLUE.	02
THE NEW e-GOLF	04
DESIGN	06
LOADING POSSIBILITIES	10
EQUIPMENT	12
APP FOR THE e-GOLF	18
TECHNOLOGY	20
UPHOLSTERY AND PAINT	24
COST BENEFIT	26
VOLKSWAGEN SERVICE	30



**Shaping the mobility of tomorrow means taking responsibility for the environment, as embodied by our 'Think Blue' philosophy. Representing our contribution towards sustainable motoring, 'Think Blue' encompasses a whole range of ground-breaking technologies designed to offer optimum solutions for more fuel-efficient, environmentally-friendly driving.**

Vehicles with low CO<sub>2</sub> emissions are just the beginning of the story, however. With sustainability top of our agenda, we have designed an alternative all-electric drive system that produces zero emissions and accelerates to big city pace in just a few seconds.

Incorporating ingenious technologies such as e-motors, innovative gearboxes and lithium-ion batteries, Volkswagen's zero-emission cars are making waves in energy efficiency. Heralding the future of electric mobility, cars such as the new e-up! and now the new **e-Golf** have the potential to challenge the conventions of urban driving, with innovative technology, unlimited everyday practicality and dynamic driving performance.

'Think Blue' is Volkswagen's promise to create progressive, environmentally friendly products and processes. From concepts to designs, from fabrics to machines and from engines to the open road, we are helping to shape a more sustainable future.

By 2018, we aim to make production 25% more environmentally friendly and to achieve this, we are working with environmental organisations worldwide. It is our goal to develop Volkswagen cars that are more environmentally friendly over their complete life cycle, from production right through to recycling, than any of the competition.

**Think Blue.**

# THE e-GOLF. THE FUTURE IS ELECTRIC.



Model shown is new **e-Golf** with optional Pure White paint.



# THE NEW e-GOLF



## MODEL PRICE

### ALL-ELECTRIC 5-DOOR HATCHBACK.

e-Golf	5-door	Single-speed gearbox	Output, PS	CO <sub>2</sub> emission, g/km	Maximum VED band*	Basic Recommended Retail £	VAT £	Total Recommended Retail £	Total Recommended Retail £ after PICG	Manufacturer's Recommended 'On the road' Retail £* incl. PICG
			115	0	A	25,200.00	5,040.00	30,264.00	25,264.00	25,845.00

\* For full details of VED (Vehicle Excise Duty) bands and other costs included in the 'On the road' recommended retail price, please see the current Golf price list.

Over seven generations, the Golf has remained one of the most popular and successful vehicles in the world, shaping our ideal of what a car should deliver. Now, another chapter opens in this amazing success story, with the introduction of the e-Golf, Volkswagen's first all-electric Golf. The e-Golf is an all-electric vehicle (EV) which makes it eligible for the Government 'PICG' (Plug-in Car Grant) towards the cost of the car. The 'cost' is the full purchase price you pay for the basic vehicle – including number plates, Vehicle Excise Duty and VAT, but does not include delivery charge or first registration fee. The amount of your grant will be automatically deducted from the price of your e-Golf when you purchase it. Your authorised Volkswagen retailer will complete the paperwork, so there are no forms for you to fill in. For more information, please contact your authorised Volkswagen retailer or visit:

[www.gov.uk/plug-in-car-van-grants/overview](http://www.gov.uk/plug-in-car-van-grants/overview)

Model shown is new e-Golf with optional Pure White paint.



# THE FUTURE LOOKS FAMILIAR.



## LED HEADLIGHTS

Full LED headlights help to differentiate the familiar front design of the new **e-Golf**. Emitting a light similar to daylight, they produce greater luminosity with lower energy consumption, while the distinctive blue line gives them greater prominence.



## LED DAYTIME RUNNING LIGHTS

Thanks to the new LED daytime running lights integrated in the newly designed front bumper, you can see and be seen in the new **e-Golf**. The distinctive 'C-shaped' lights not only make a real contribution towards safety, but also give the new **e-Golf** its signature look.



## 'TILLEVE' ALLOY WHEELS

The new **e-Golf** is equipped with aerodynamic, weight-optimised 16 inch 'Tillevé' alloy wheels designed to reduce turbulence in the wheel arches. Working in conjunction with special rolling resistance optimised tyres, the **e-Golf** achieves a greatly improved drag coefficient over the standard Golf.



## e-GOLF BADGING

e-Golf badging front and rear, and a blue e-design strip on the front grille symbolises the new e-Golf's uncompromising quality and impressive environmental credentials.

## ROOF SPOILER

The rear roof spoiler accentuates the e-Golf's bodylines, giving a more dynamic look, while ensuring better aerodynamics and greater efficiency.

LED darkened rear lights blend seamlessly with the bodywork, contributing to the e-Golf's streamlined style. Safe, maintenance-free and faster responding than a conventional bulb, LED technology is used for all exterior lighting, including the rear number plate lights.





# 118 MILES BETWEEN CHARGES CAN TAKE YOU A LONG WAY.

THE E-GOLF TAKES A MAJOR STEP FORWARD TO A FUTURE OF SUSTAINABLE MOTORING. WITH A RANGE OF UP TO 118 MILES BETWEEN CHARGES, IT IS THE IDEAL EVERY-DAY VEHICLE. WHETHER DRIVING ROUND TOWN, DOING THE SCHOOL RUN, GOING ON A SHOPPING TRIP, SOCIALISING OR GOING TO WORK, IT DELIVERS RESPONSIVE PERFORMANCE, GIVING YOU PLENTY OF DRIVING ENJOYMENT, WHILE PRODUCING ZERO EMISSIONS\*. IF YOU'RE LOOKING FOR THE ULTIMATE IN DRIVING EFFICIENCY ALONGSIDE INCREDIBLY LOW OPERATING COSTS, THIS IS THE CAR FOR YOU.

\* When the vehicle is in motion.

To ensure your new e-Golf is always ready to go, a number of options are available to enable you to charge the battery. The first option is to use the charging cable with a standard mains socket either at home, in public or at a charging station. This entails charging with an alternating current and will take around 13 hours to fully charge up your battery, wherever you are. The second option is to install a wall box at home, providing you with greater convenience and maximising charging performance. This reduces charging time to around eight hours, so you can comfortably charge up your e-Golf overnight. The third and fastest option is to charge with direct current from a public charging station, using the CCS (Combined Charging System) fast charging system, which takes just 30 minutes to charge the battery to 80%, getting you back on the road in no time.

In order for the e-Golf to travel emission-free and move Volkswagen e-mobility forward as a sustainable product of the future, it's important the electricity used comes from a renewable power source. To help achieve this, Volkswagen is working hard to link electric mobility with renewable energy, and is making significant investments in wind, water and solar energy.

## EXTENDED MOBILITY

What happens if you need to travel further than 118 miles? This isn't a problem as there is an ever expanding network of public charging points around the country, ranging from 'slow', 'fast' or 'rapid' charging, depending which one you choose. Alternatively, in association with one of our partners – Europcar, you can hire a diesel or petrol car at specially negotiated rates giving you total flexibility and confidence on every journey you undertake, however long it may be. Please contact your authorised electric specialist Volkswagen retailer for further details.



## THE CCS SYSTEM

The CCS (Combined Charging System) provides a charging cable with two different plugs: one to charge up from a domestic mains socket, and one for a charging station or wall box.



A SINGLE CHARGE  
CAN TAKE YOU THE  
**118 MILES†**,  
THAT'S BIRMINGHAM  
TO LIVERPOOL WITH A  
BIT TO SPARE.

The e-Golf can achieve 118 miles on a single charge.  
**118 Miles†**

† The specified NEFZ range can vary because of driving style, speed, use of additional electrical consuming equipment, outside temperature, number of people in car/maximum load, driving style selection (normal, ECO, ECO+) and topology. In summer (+5 to +35°C), it can be between 81–118 miles, and in winter (-10 to +5°C), around 56–81 miles.

## WALL BOX

A wall box provides you with up to 55% higher charging performance and consequently shorter charging time than a mains socket. Working in partnership with British Gas, information regarding this charging equipment, local infrastructure check, installation, servicing and customer helpline will be available from your authorised Volkswagen retailer at point of sale. Wall box shown for illustration purposes only.







ENJOY MAXIMUM  
**E-COMFORT.**

Interior shown is new e-Golf with optional Ambient lighting pack and Pure White paint.





The image shows the interior of a new e-Golf. The dashboard features a central infotainment screen displaying 'Range 105 miles' and '12.0 kWh/100 miles'. The steering wheel has blue stitching and a gear knob with blue stitching. The center console has a gear lever with blue stitching. The door panels and dashboard have 'Iridium Matrix' trim. The ambient lighting is a low blue color. The overall design is modern and sleek.

### ‘IRIDIUM MATRIX’ DECORATIVE INSERTS

Contemporary and stylish ‘Iridium Matrix’ trim adds to the ambience of the new e-Golf’s interior.

### AIR CONDITIONING

Climate control – 2Zone electronic air conditioning allows the driver and front seat passenger to select their preferred individual interior temperature, while the automatic air recirculation ensures a pleasant interior environment in the cabin and helps keep external odours out.

### BLUE SEAM DETAILING

Contrasting ‘blue’ stitching on the steering wheel, gear knob and gear lever gaiter provides a stylish design touch, emphasising the e-Golf’s environmental credentials.

### MULTIFUNCTION COMPUTER

The multifunction computer allows you to access e-information at a glance, enabling you to stay informed about such important e-functions as charging, range, driving and recuperation, consumption and performance.

### ‘POWERMETER’

The ‘Powermeter’ shows the energy currently being retrieved, while ‘eMAX’ will display to the driver the maximum available acceleration performance.

### AMBIENT LIGHTING

Optional ambient low blue lighting on the décor and sill panels creates a special atmosphere, also enhanced by lighting on the dashboard, doors and footwell, and LED reading lights.



# COMFORT.

Superior ergonomics ensure everything is intuitively to hand on the e-Golf's dashboard, with all controls exactly where you would expect them to be. The use of the finest quality materials, combined with Volkswagen's legendary build quality, create a highly aesthetic finish to the interior.



## HEATED WINDSCREEN

No need to scrape off ice in the winter – an automatically controlled heated windscreen is available as an option, and in combination with the climate control air conditioning, it helps to increase heating efficiency in cold weather.

## AIR CONDITIONING

Climate control – 2Zone electronic air conditioning with automatic air recirculation, has two separate climate zones for the driver and front seat passenger. Accurate to within .5°C, it allows you to enjoy a warmer or cooler environment than the person beside you.

## LEATHER TRIM

The e-Golf interior not only looks good, but also feels good, thanks to the leather trimmed multifunction steering wheel, gear knob and gear lever gaiter, all finished with contrast blue stitching, improving grip and enhancing the high quality aesthetics. Should you wish to add even more luxury, heated front sports seats in sumptuous 'Vienna' leather\* upholstery are available as an option in a choice of three stunning finishes.

\* Optional at extra cost. Some parts of leather interior will contain artificial leather.

# DISCOVER NAVIGATION PRO.



Leading the way to the future: The Discover Navigation Pro touch-screen navigation/DVD radio system with voice control represents the latest generation of infotainment systems and is as intuitive and simple to use as a smartphone or tablet. It features a large 8 inch colour touch-screen for navigation, DVD, CD and radio functions; DAB digital radio, 64 GB SSD hard drive, preloaded European navigation data, 3D map view, three calculated route choices (Fast, Short and Eco), dynamic navigation based on TMC+, branded points of interest, Traffic Sign Display, photo display from JPEG and PNG files, two SD card readers and public charging station display. As well as responding to spoken voice commands, it is also equipped with a proximity sensor that recognises in advance your intention to touch the screen and automatically enhances the icons, whilst maintaining a clear view of the map, making it both simpler and safer to operate.





# REMOTE CONTROL AT YOUR FINGERTIPS.

If the new e-Golf isn't already innovative enough, Volkswagen has another technical highlight up its sleeve, offering even greater convenience and functionality. The 'Car-Net portal' can be used in conjunction with a special app, which can be downloaded onto your smartphone, enabling you to operate vehicle functions from a distance.

## CAR-NET ONLINE MOBILE SERVICES

Remote access to the e-Golf via your smartphone enables you to remotely check the external temperature and activate the electronic climate control air conditioning system before your journey begins, ensuring a pleasant interior temperature when you set off. You can also control charging\* from a distance, starting and stopping remotely when you wish, with both the charging level and remaining range displayed on your smartphone. As soon as your vehicle begins charging, the remaining charge time is displayed.

In addition, information about your driving characteristics and journey can be viewed at any time, including average speed and journey time. Data about the electrical consumption of the e-motor, recuperation and other functions, such as the electronic climate control air conditioning is also provided, enabling you to drive even more efficiently.

\* If connected to a suitable charge point.



The app also displays information about your vehicle, advising you whether the lights are still on and the doors are closed, along with your last parking position – all from the comfort of your home or office.

By the way, all functions can be controlled via the web portal on [www.volkswagen.com/Car-Net](http://www.volkswagen.com/Car-Net).





# THE e-GOLF.

## EXCITING, EFFICIENT, EXCEPTIONAL.

THERE MAY BE OTHER ELECTRIC VEHICLES ON THE ROAD, BUT THERE IS ONLY ONE e-GOLF. EMBRACING A WHOLE RAFT OF PIONEERING TECHNOLOGIES, THE NEW e-GOLF IS WELL-ENGINEERED, SAFE AND, ABOVE ALL, IDEAL FOR EVERYDAY USE, DELIVERING EXCEPTIONAL BUILD QUALITY, HIGH LEVELS OF COMFORT AND A TRULY SPACIOUS INTERIOR AND BOOT. THERE AGAIN, WHAT ELSE WOULD YOU EXPECT FROM A GENUINE GOLF?

The drive system in the new **e-Golf** is sophisticated and efficient, achieving impressive performance as the figures in the table (right) indicate. With such innovations as brake energy recuperation, which saves energy usually lost during braking, its technological achievements are nothing short of exceptional.

Reliability and longevity are impressive, too, and the lithium-ion battery comes with an 8-year/99,360 miles guarantee. It's located under the seats to maximise boot space and ensure it's optimally protected in the event of a crash.



Image shown is for illustration purposes only and may not necessarily reflect UK specification.

### TOP PERFORMANCE

With 115 PS maximum output and 270 Nm of torque, the new **e-Golf** happily refutes the misconception that electric vehicles are not capable of achieving top performance. Its other credentials are equally convincing, with an electric motor achieving a top speed of 87 mph, where the law permits, and accelerating from 0–62mph in just 10.4 seconds.

### RECUPERATION

Recuperation is the recovery of energy usually lost when braking. On the **e-Golf** this is achieved by changing the drive motor to generator operation and feeding the resulting current into the vehicle battery, where it is saved for later use. **e-Golf** drivers can choose from four different, easy-to-activate recuperation modes, ranging from maximum delay, achieving optimum brake energy recovery, to minimal delay, achieving less recovery.



### MOTOR

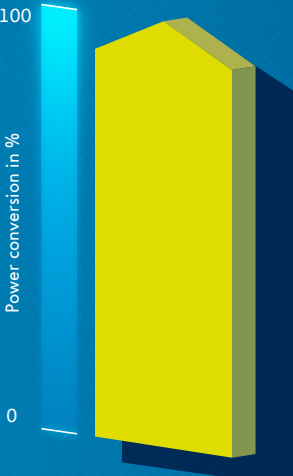
Consumption, kWh/62 miles <sup>1</sup> , combined	12.7
Range, miles (NEFZ) <sup>2</sup>	118
Top speed, mph	87
Acceleration (0–62mph)	10.4
CO <sub>2</sub> emission, g/km <sup>1</sup>	0
Efficiency class <sup>3</sup>	A+

<sup>1</sup> The values specified were determined using the prescribed measuring procedure. The specifications are not based on one single vehicle and are not part of the offer, but simply serve as a means of comparison between the various vehicle types. Fuel/ current consumption and CO<sub>2</sub> emissions of a vehicle are not only dependent on the efficient use of the fuel by the vehicle but also on the driver behaviour and other non-technical factors (e.g. environmental conditions). Extra equipment and accessories (add-on parts, tyres etc.) can change relevant vehicle parameters, such as weight, rolling resistance and aerodynamics, and with weather and traffic conditions, can affect consumption and performance values.

<sup>2</sup> The specified NEFZ range can vary because of driving style, speed, use of additional electrical consuming equipment, outside temperature, number of people in car/maximum load, driving style selection (normal, ECO, ECO+) and topology. In summer (+5 to +35°C), it can be between 81–118 miles, and in winter (-10 to +5°C), around 56–81 miles.

<sup>3</sup> Efficiency classes assess vehicles according to CO<sub>2</sub> emissions, taking into account the vehicle's unladen weight. Vehicles conforming to that are graded D. Vehicles that are better than today's average are graded A+, A, B or C. Vehicles that are worse than the average are graded E, F or G.

Power conversion in %



DRIVE CHARACTERISTICS OF THE NEW e-GOLF.

MAXIMUM TORQUE FROM ZERO SPEED, CREATING STRONG AND SMOOTH ACCELERATION INSTANTLY.

**270 NM!**  
THE MAXIMUM AMOUNT OF TORQUE IS DELIVERED INSTANTLY TO THE DRIVE WHEELS! IMMEDIATE POWER WHEN YOU NEED IT.



# NO EMISSIONS\*. NO SWEAT.

The new e-Golf may boast a range of innovative, ground-breaking technologies, but it couldn't be easier to operate, thanks to an array of standard and optional driver assistance systems, designed to make your journey as stress-free as possible.

## ► TRAFFIC SIGN DISPLAY

Traffic Sign Display uses preloaded data stored within the e-Golf's Discover Navigation Pro navigation/DVD radio system to advise you of speed restrictions on the road ahead. If traffic signs for the route you are currently travelling along are included in the data, they will be displayed in the map view.

## ► PARKING SENSORS

Front and rear parking sensors assist parking manoeuvres by emitting both audible and visual signals, alerting the driver to any obstacles in the way. The closer you are to an obstacle the faster the sound frequency, while an optical parking display indicates your position in relation to obstacles on the screen of the vehicle's audio system.

## PARK ASSIST

The optional Park Assist system not only makes parallel parking easier, but also helps you reverse park into a space at 90 degrees to the kerb. Using ultrasonic parking sensors, Park Assist will detect a parking space large enough for either bay or parallel parking. Once the vehicle is in reverse, all the driver has to do is operate the accelerator and brake, and keep a lookout, while the e-Golf steers itself into its chosen space.



## ► REAR-VIEW CAMERA

The optional rear-view camera helps you to reverse park safely by showing the area behind your vehicle on the multifunction display and providing guidelines to help you park.

## ► AUTOMATIC POST-COLLISION BRAKING SYSTEM

Supported by the airbag sensors, the Automatic Post-Collision Braking System automatically initiates braking after the vehicle suffers a collision, and brakes for as long as necessary to reduce the speed of the vehicle to 6mph in order to prevent or minimise the severity of subsequent collisions.



## ADAPTIVE CRUISE CONTROL (ACC)

Adaptive Cruise Control (ACC), including Front Assist radar sensor controlled distance monitoring system, City emergency braking system, cruise control and speed limiter offers you intelligent control of your driving speed by automatically adjusting acceleration and braking. Whether around town or on the motorway, the system will adjust your speed to that of the vehicle in front, keep your specified distance, warn if you are approaching too fast and, in an emergency situation, generate enough braking force to reduce the severity of a collision or even prevent the collision entirely.

## ► DRIVER ALERT SYSTEM

Driver Alert monitors driver behaviour and if it detects unusual driving patterns, such as lane deviation or erratic steering movements, it uses visual and acoustic warning signals to recommend that the driver takes a break.

## ► PRECRASH PREVENTIVE OCCUPANT PROTECTION

The proactive PreCrash preventative occupant protection system identifies a critical driving situation and automatically closes the electric windows, as well as tensioning the front seat belts as a precautionary measure.

## ► HIGH BEAM ASSIST

Optional High Beam Assist senses the lights from oncoming vehicles and switches between dipped and main beam accordingly. It also senses vehicles you are approaching from the rear and makes sure dipped beam is selected to avoid dazzling them.

## LANE ASSIST

Optional Lane Assist is a camera controlled warning system that warns the driver via an audible warning and steering wheel vibration if the vehicle is about to leave its chosen lane unintentionally.



\* When the vehicle is in motion.

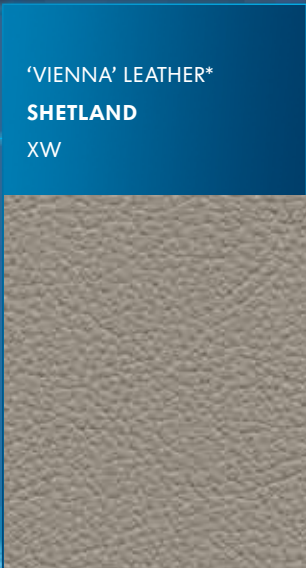


# UPHOLSTERY AND PAINT.

## UPHOLSTERY

Travel in comfort in the new **e-Golf** with 'Merlin e-grey', contemporary cloth upholstery and characteristic blue seam creating a stylish look. Also available as an option is 'Vienna' leather\* in Marrakesh, Shetland and Titan Black.

Please note, when optional leather upholstery is specified, there is no blue seam on the seats.

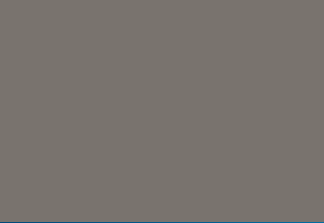


## PAINT

Ten different finishes are available, giving you plenty of choice on how you wish your new **e-Golf** to look.

- 01 Metallic\*
- 02 Non-Metallic
- 03 Pearl Effect\*
- 04 Premium Paint\*

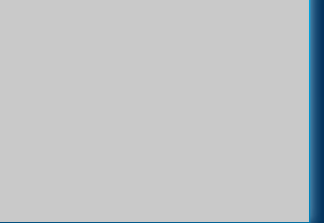
LIMESTONE GREY Z1\*



PACIFIC BLUE D5\*

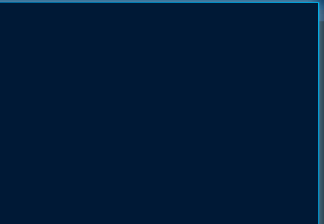


REFLEX SILVER 8E\*

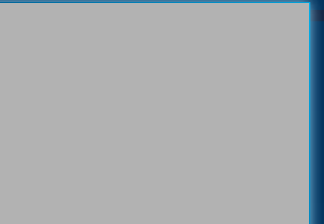


01

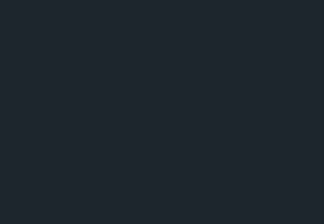
NIGHT BLUE Z2\*



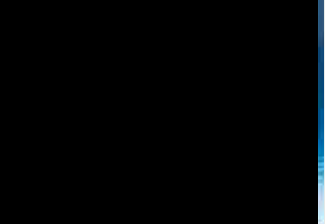
TUNGSTEN SILVER K5\*



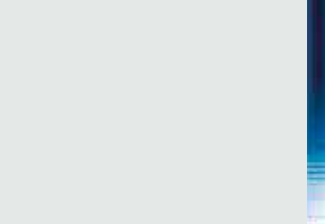
URANO GREY 5K



BLACK A1

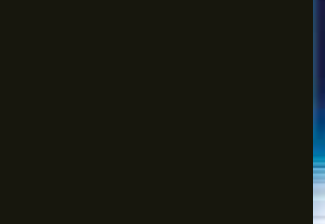


PURE WHITE 0Q\*



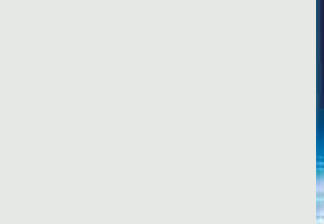
02

DEEP BLACK 2T\*



03

ORYX WHITE 0R\*



04

\* Optional at extra cost. Some parts of leather interior will contain artificial leather. Please note: the print processes do not allow exact reproduction of the upholstery colours.

\* Optional at extra cost. Please note: the print processes do not allow exact reproduction of the paint colours.



# ZERO EMISSIONS\*.

## BIG SAVINGS.

## THE PERFECT COMBINATION.

THE e-GOLF NOT ONLY BRINGS SUSTAINABLE MOTORING TO OUR ROADS, IT ALSO OFFERS A MASSIVE BENEFIT TO DRIVERS IN THE FORM OF GREATLY REDUCED OPERATING COSTS, ESPECIALLY WHEN COMPARED TO CONVENTIONAL VEHICLES FITTED WITH TRADITIONAL COMBUSTION ENGINES. FOR EXAMPLE, THE COST TO FULLY CHARGE THE E-GOLF (24.2 kWh), IS JUST £3.10<sup>†</sup> (BASED ON AN ELECTRICITY PRICE OF 12.796 PENCE PER KWH). SO, IF YOU CHARGED YOUR E-GOLF THREE TIMES A WEEK, IT WOULD STILL COST UNDER £500 TO CHARGE IT FOR THE WHOLE YEAR.



SIMPLY PLUG IN, THEN GO –  
WITH THE e-GOLF.



The average cost to charge the e-Golf is only  
**£3.10<sup>†</sup>**

\* When the vehicle is in motion.  
† Standard tariff rates for the six major energy companies in the UK: the average price is 12.796 pence, based on price per kWh as of December 2013. Based on a charging time of 13 hours using a 240 volt household socket at a charging power of 2.3 kW.

The **e-Golf** cuts running costs to an all-time low and you can even save money while you sleep, by charging it up using a lower night-time tariff. As the e-Golf doesn't use oil, there's no need for an oil change or oil filter, helping to reduce maintenance costs, and with no exhaust to replace, costs are further reduced.

The energy recuperation system also produces savings, as generated electricity is free.

Most cities have special parking places designated for e-vehicles, providing an extra bonus and saving you time and energy looking for a parking place. Tax concessions available to drivers of electric cars provide a further benefit still.

In addition, **e-Golf** drivers can reduce consumption costs by using different driving profiles and following e-coaching advice, which advises on the effect of the different driving characteristics.

### E-COACHING/DRIVING PROFILES

The range efficiency of the e-Golf can be increased by using the driving profiles ECO and ECO+, both available at the touch of a button. In the ECO+ mode, the maximum range is reached with slower acceleration and a reduced top speed, and climate control – 2Zone electronic air conditioning is deactivated. For drivers who value a good driving range but not at the expense of agility and comfort, ECO mode is the optimal solution, delivering a top speed of 71mph, where the law permits, with reduced air conditioning performance. With sufficient battery charge level, higher speeds are possible in the ECO and ECO+ profiles, for example, when overtaking or using short bursts of speed.

	NORMAL	ECO	ECO+
AIR CONDITIONING	NORMAL	REDUCED	VENTILATION ONLY
ACCELERATION (0–62mph)	10.4	13.4	20.9 1
MECH. PERFORMANCE 2	115 PS	95 PS	75 PS
SPEED, mph (Vmax) 2	87 MPH	71 MPH	56 MPH
MAX. PULLING-AWAY TORQUE	270 Nm	220 Nm	175 Nm



Graphical information changes depending on which driving profile is selected.

1) In ECO+ acceleration from 0–56mph.  
2) Power and speed are controlled by kick-down.





# VOLKSWAGEN SERVICE.

## The Volkswagen Warranty.

### Three-year Warranty.

All Volkswagen passenger cars come with a three-year/60,000 miles warranty, which protects your car against the failure of most technical and electrical components due to manufacturing defects. This comprises a two-year manufacturer's warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty\*. Should the mileage exceed 60,000 miles within the first two years, the manufacturer's two-year warranty will still be valid. Full details of the three-year warranty are available from your authorised Volkswagen retailer or repairer.

\* All warranty work must be completed by an authorised Volkswagen retailer or repairer.

### Three-year Paint Warranty.

The paintwork of the e-Golf is covered against manufacturing defects for a period of three years. Naturally, the e-Golf must be cared for in compliance with the operating instructions which will be found in your vehicle handbook. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

### 12-year Body Protection Warranty.

The internal body sections and panels of the e-Golf are covered against rusting through from the inside for 12 years. Naturally, the e-Golf must be cared for in compliance with the operating instructions. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

### Approved Accessories.

A range of accessories is available to complement the e-Golf Volkswagen approved accessories purchased from and fitted by your authorised Volkswagen retailer at the point of vehicle sale will also benefit from the three-year vehicle warranty.

### Extended Warranty.

If you order the Volkswagen Extended Warranty as an option when buying your new e-Golf, then you get the 100% Volkswagen Warranty and you can continue to enjoy comprehensive Volkswagen protection against many unforeseeable repair costs. Designed to your needs, you can purchase an extra one or two year's warranty up to a maximum of five years or 90,000 miles.

## Volkswagen Insurance†.

We want you to start enjoying your new car from day one and thanks to Volkswagen Insurance complimentary seven day cover, you can. Call free on 0800 316 7892 (lines are open Monday to Friday 8am – 9pm and Saturday 9am – 5pm), provide a few details and a cover note will be sent to your retailer. They will then tax your car and you can drive it away.

‡ Volkswagen Insurance is a trading name of Volkswagen Insurance Service (Great Britain) Limited, an appointed representative of Volkswagen Financial Services (UK) Limited, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. Registered in England number 2835230. Volkswagen Insurance is sold, underwritten and administered by Allianz Insurance plc registered in England number 84638. Registered office 57 Ladymead, Guildford, Surrey GU1 1DB. Volkswagen Financial Services (UK) Limited and Allianz Insurance plc are authorised and regulated by the Financial Services Authority. Volkswagen Financial Services (UK) Limited and Allianz Insurance plc are not part of the same corporate group.

### Eight-year Battery Warranty.

1. A guarantee for eight years or 99,360 miles/160,000km (whichever is soonest), on all material or manufacturing defects.
2. Gradual reduction in battery capacity over times is integral to the nature of the component, and does not represent a defect under the terms of this guarantee, as long as the reduction in capacity is not in excess of the value specified for this vehicle in the owner's manual.
3. The guarantee on high voltage batteries does not apply if the defect has been caused by the battery not being used, handled or maintained as described in the owner's manual. This applies in particular to charging the battery.
4. With the exception of the warranty term, all warranty conditions stipulated by the Volkswagen retailer selling the vehicle (prerequisites, criteria for freedom from defects, exclusions, settlement of claims, entry into force and start of extended warranty term, scope of application etc.) also apply to the high voltage battery.

## Volkswagen Ensurance.

Get three years' Volkswagen Ensurance cover for free. Another great benefit of being a Volkswagen driver.

If your Volkswagen was damaged in an accident, wouldn't you want it fixed by a Volkswagen trained technician using only genuine Volkswagen parts? Ensurance is Volkswagen's accident and repair cover which does exactly that. It works alongside your main comprehensive motor insurance policy no matter who you are insured with, to make sure you get the quality repair and service you would want. If you're involved in an accident or your car is stolen, just one call to us and we'll look after your claim from start to finish ensuring your Volkswagen is restored to the highest standard.

Activate your cover and benefit from:

- A guarantee that your Volkswagen will be repaired in a Volkswagen Insurance approved repairer, by Volkswagen trained technicians, using only genuine Volkswagen parts and paints.
- A dedicated Claims Manager available 24-hours a day to manage your claim, liaising with your insurer and the repairer, so you don't have to.
- Help to recover any uninsured losses using our Legal Expenses Cover.
- Online claims tracking so you can keep up to date with the status of any claim.

Volkswagen Ensurance is free to all Volkswagen customers for three years and it only takes a minute to get cover.

To find out more and to activate your cover, visit [volkswagen-ensurance.co.uk](http://volkswagen-ensurance.co.uk)

## Volkswagen Roadside Assistance.

Every new car is registered for Volkswagen Roadside Assistance for one year. This provides vehicle home and roadside recovery in the unlikely event of a breakdown in the UK and Europe (subject to conditions).

Volkswagen Roadside Assistance can also be purchased for subsequent years. For full details, please contact your authorised Volkswagen retailer or repairer.

## CO<sub>2</sub> Emissions.

The CO<sub>2</sub> and fuel consumption figures are obtained from tests on a representative vehicle of the type, conducted and approved in accordance with Council Directive 80/1268/EEC as amended by Directive 1999/100/EC (or later) on the approximation of the laws of the member states relating to the carbon dioxide emissions and the fuel consumption of motor vehicles.

## Volkswagen e-Golf Specialist Retailer Network.

e-Golf is only available for sale through an authorised specialist Volkswagen retailer. These retailers have the ability to provide the highest levels of service when purchasing your e-Golf For details of your nearest authorised specialist Volkswagen retailer, please visit [volkswagen.co.uk](http://volkswagen.co.uk) for more details.

## Please Note.

Some illustrations in this brochure do not necessarily reflect UK specifications and may not be available.

In particular, controls and some items of equipment are positioned differently for the UK.

The specifications contained in this brochure are for information purposes only and are subject to change.

If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Please check model availability and full specification details with your authorised Volkswagen retailer prior to ordering.

Note: we would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All our monitoring and recording processes meet Ofcom regulations.



# THE e-GOLF.



Model shown is new e-Golf with optional Pure White paint.